

# Install Guide CT32



Radio Thermostat Company of America

## ⚠ Caution

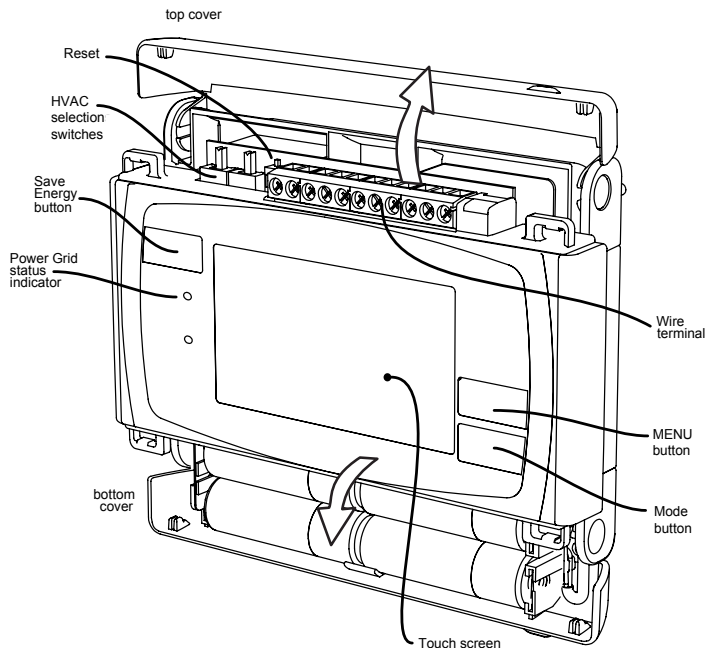
- Your thermostat is a precise instrument, handle it with care.
- Turn off electricity to the HVAC system before installing or servicing thermostat or any part of the system.
- Do not turn electricity back on until work is completed.
- Do not short (jumper) across electric terminals at the control on the furnace or air conditioner to test the system. This may damage the thermostat.
- All wiring must conform to local codes and ordinances.
- This thermostat is designed for use with 24 volt AC HVAC and millivolt gas systems. The thermostat is powered by 4AA alkaline batteries and/or 24 volt AC C wire (or a 12-24 AC or DC source). Each thermostat relay load should be limited to 1.0 amp; higher amperage may cause damage to the thermostat.

## ⚠ Caution

To avoid electrical shock and to prevent damage to the furnace, air conditioner, and thermostat, **disconnect the power supply** before beginning work. This can be done at the circuit breaker.

1202-003-006

INSTALLATION



ENGLISH

## TOOLS

You will need a small Phillips screwdriver and a drill with 3/16-in. (4.8mm) bit for wall mounts.

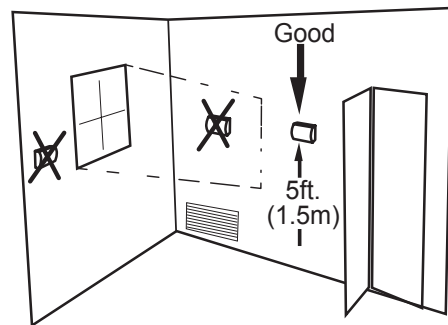
## LOCATION

Replacement installations - mount the CT32 in place of the old thermostat.

A new location will require moving your wiring.

For new installations and relocating the CT32 - follow the guidelines listed below:

- Locate the thermostat on an inside wall, about 5 ft. (1.5m) above the floor, and in a room that is used often.
- Do not install it where there are unusual heating conditions, such as: in direct sunlight; near a lamp, radio, television, radiator register, fireplace; near hot water pipes in a wall; or near a stove on the other side of a wall.
- Do not locate in unusual cooling conditions, such as: on a wall separating an unheated room; or in a draft from a stairwell, door, or window.
- Do not locate in a damp area. This can lead to corrosion that will shorten thermostat life.
- Do not locate where air circulation is poor, such as: in a corner, an alcove; behind an open door.
- Do not install the CT32 until all construction and painting has been completed.
- This thermostat does not require leveling.



## REMOVE OLD UNIT

**⚠ Switch OFF electricity to the HEATING and COOLING systems.**

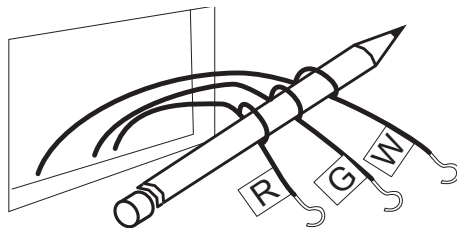
Then follow these steps:

- Remove cover from old thermostat. Most are snap-on types and simply pull off. Some have locking screws on the side or front. These must be loosened. **DO NOT** remove wires. Note the letters printed near the terminals. Attach labels (enclosed) to each wire for identification.

### **⚠ Caution**

**Read instructions carefully before removing any wiring from existing thermostat. Wires must be labeled before they are removed. THERE IS NO STANDARD COLOR CODE. When removing wires from their terminals, ignore the color of the wires and LABEL THEM by the lettered terminal where they were screwed.**

- Label the wires one at a time. You must label all the wires before you proceed.
- With all wires labeled, remove them from the old unit.
- Make sure the wires do not fall back inside the wall. You can wind them around a pencil to keep them from falling.
- Loosen all screws on the old thermostat and remove it from the wall.

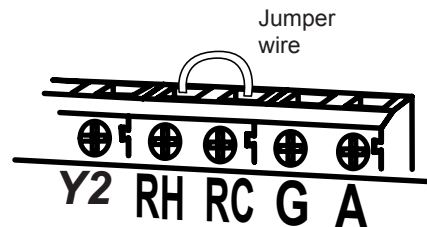


## What wires do you have?

Make sure your wires are labeled. This may require you to find the 'other end' connection for each wire on your heating or air conditioning equipment and read the label there. Refer to the Wire Reference page at end of install section for better understanding of wire labels from different HVAC system makers.

**⚠ IMPORTANT:** The CT32 runs on 4 AA alkaline batteries and/or the C wire if available. If you do not have a C wire you can run a new wire from the HVAC or use a standard 12-24V [AC or DC] wall transformer. A constant power source is required when using a radio module.

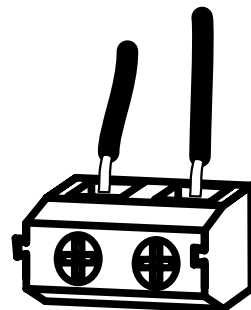
**⚠ IMPORTANT:** If you have both RH and RC you need to remove the jumper wire between these 2 terminals.



## Prepare Wires

Please follow these guidelines for safe and secure wire connections:

- You will need at least 2.6" of wire for each of your connections to the CT32.
- If you do not have enough wire, splice additional wire to allow enough slack.
- Terminals accept wires from 16-22awg.
- Fan out wires below the hole as shown.
- Remove insulation 1/8" from the tip of each wire.
- When handling, take care not to damage the labels for each wire.

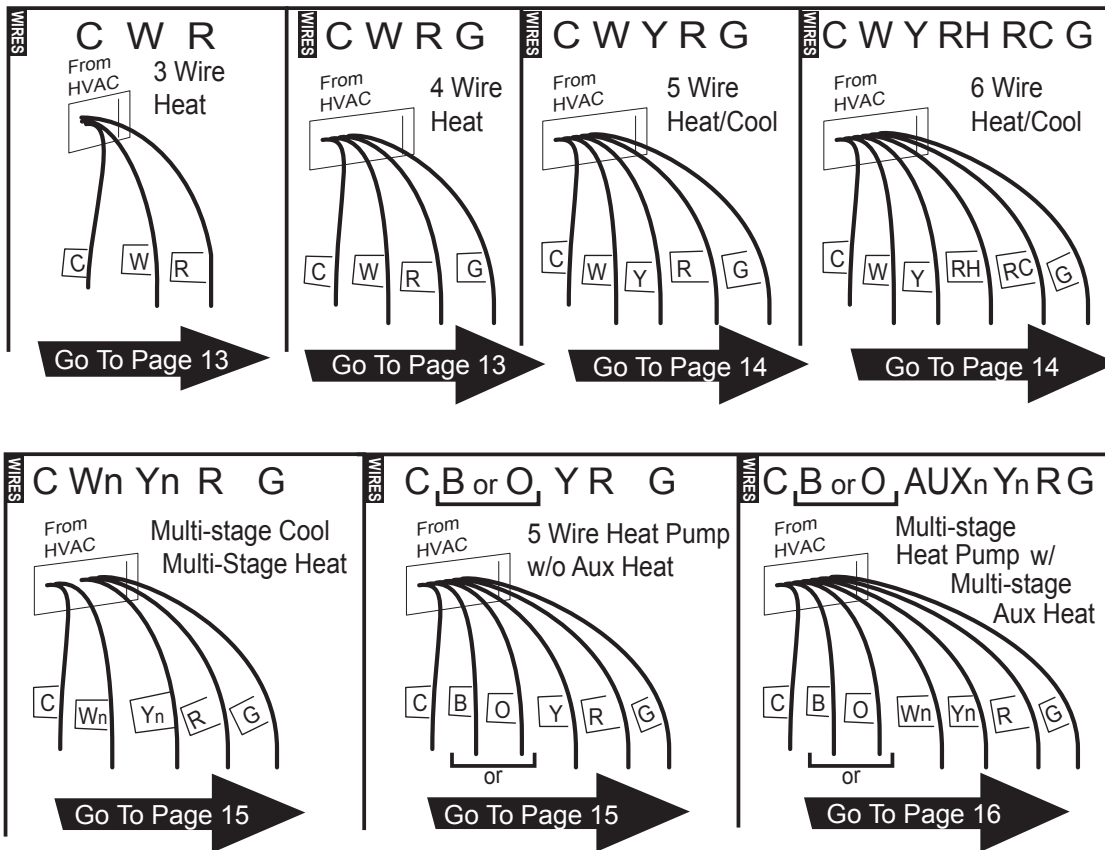


Wire Terminals

## ⚠ Caution

**Do not allow wires to touch each other or parts on thermostat.**

## Find the step-by-step diagram for your system



- Select the reference page with your wiring diagram and set-up information below.

- The C-wire is optional but preferred for Z-Wave and ZigBee radio installations. It is required for Wi-Fi installation. Without a C-Wire the CT-32 will operate on batteries only for about one year.

- Hot Water systems accessories are on Page 18.

- If your combination of wires is not above you can use the wiring table at the end if the install section to determine your connections, contact customer support for help.

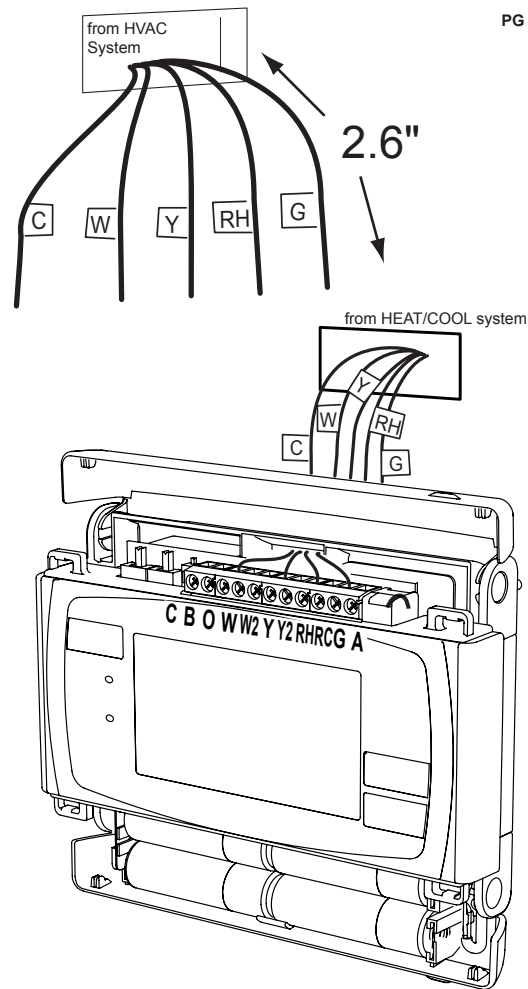
- “Fan out” wires as illustrated with CT32 below the wall opening. As in the example: fan out the wires so that the C wire is above the C terminal, the W above the W. This allows the CT32 to fit snug to the wall.
- Position the Wires behind the CT32 and up over the terminal area.
- Do not bunch wires behind the CT32. Feed any slack back into the wall opening.

## Connect Your Wires

- Connect labeled wires only to a terminal with the same letter label.
- Insert the wire in the terminal well and tighten the screw securely.

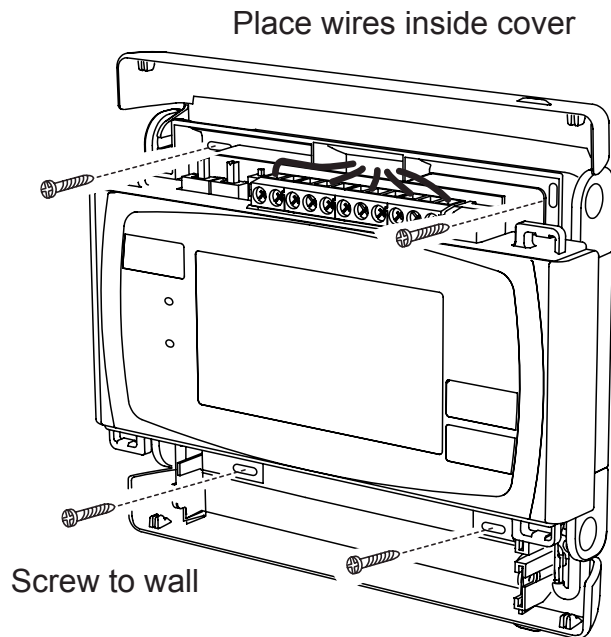
NOTE: If you wish you can mount the CT32 to the wall first, and then connect the wires.

- The CT32 can be externally powered with a power source rated from 12V to 24V, AC or DC, at 100ma or greater. If used, connect to the C and RH terminals (no polarity).



## Mount the CT32 to Wall

1. Hold the CT32 against the wall, with the wires coming over the top; above terminal block. The CT32 will cover the hole in the wall.

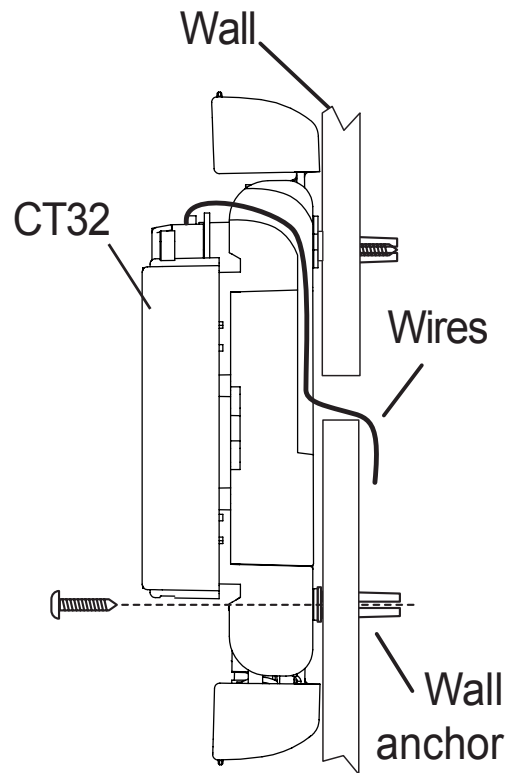


2. Position CT32 for best appearance.

3. Attach the CT32 to the wall with the screws provided.

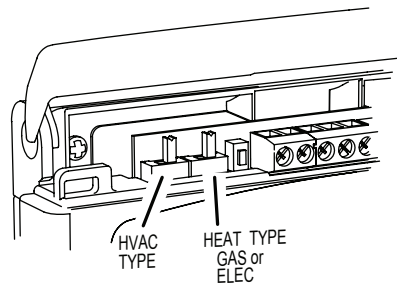
4. If you are mounting the CT32 to sheet rock or if you are using the old mounting holes, use the plastic anchors provided.

5. Mark first and drill a 3/16-in.(4.8mm) hole for the insert at each screw location, then mount the unit.



## HVAC Selection

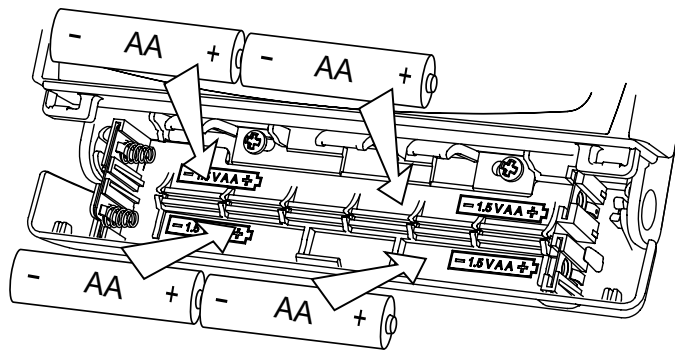
- Set the **HVAC TYPE** switch in the **NORM** position if you have normal natural gas, propane, oil, or electric heat. If you have a HEAT PUMP system set the **HVAC TYPE** switch to **HP**. They are located under the top cover on the left.
- Set the **HEAT TYPE** switch in the **GAS** position if you have normal gas or oil heat or if you have a heat pump with gas or oil auxiliary heat. Put the **HEAT TYPE** in the **ELEC** position if you have normal electric heat or if you have a heat pump with electric auxiliary heat.



## Install 4 AA Batteries

- Install 4 AA alkaline batteries [required] following the marked polarity in the battery compartments. Put the battery in negative end first against the spring, then push the positive end in.

**⚠ IMPORTANT:** Press the RESET button (under top cover) to implement the HVAC switch selections.



- With all the wires connected it is time to turn the AC power back on. Do this at the breaker you used to switch it off. The CT32 will power-up in the OFF mode. Your CT32 is not configured to operate your HVAC system yet. You must now configure your thermostat for your HVAC system.



## **Caution**

### **Special Thermostat Battery Cautions**

Always replace the batteries as soon as the “Low Batt” flashes. The thermostat is a battery powered device. You must be responsible to replace batteries before they run out. Failure to replace batteries can result in overheating or excessive cooling of your house.

- Even if the “Low Batt” indicator does not flash, you should always replace the batteries at least once a year. Replacing the batteries also helps to prevent leakage that can corrode and damage the thermostat.
- If you are leaving your home for a month or more, you should replace the batteries as a precaution against battery failure in your absence.
- Always use new alkaline batteries.
- Failing to replace the batteries, when necessary, could cause the thermostat to lose power or malfunction. If the thermostat loses power, then the thermostat will not control the temperature which could result in your HVAC system not functioning as you intended and lead to possible damage from overheating or excessive cooling.
- If the thermostat batteries fail with the heat OFF, this can result in NO HEAT and possible frozen or broken pipes and water damage.
- If the thermostat batteries fail with the cool OFF, this can result in NO COOL and could cause possible damage or excessive temperatures.

#### **BATTERY WARNING**

Do Not Use Re-chargeable Batteries

Do Not Mix Old And New Batteries.

Do Not Mix different battery types

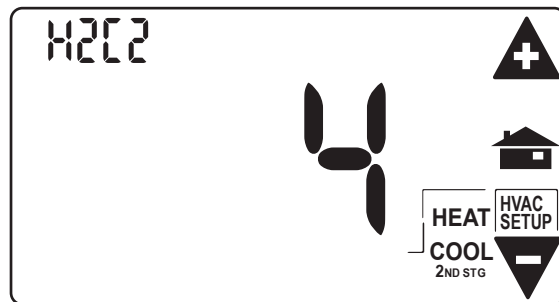
ie. Alkaline, Standard (Carbon - Zinc), etc.

**DO NOT DISPOSE OF BATTERIES IN FIRE. BATTERIES  
MAY EXPLODE OR LEAK.**

## HVAC Setup on Screen

**⚠ IMPORTANT:** Make sure the CT32 is powered up and the mode is set to OFF. HVAC selection switches must be set first [pg 8].

- With mode in OFF press MENU and touch HVAC SET UP.
- Use +/- arrows to select HVAC SET UP number on screen. The LCD display will show your selection and indicate the number of stages you have selected. During setup, 2nd stage will blink when both heat and cool have 2nd stages.
- Touch HOME to permanently save this configuration.



**If you have a Normal HVAC system...**

- 1 stage HEAT, 1 stage COOL select **1**
- 2 stage HEAT, 1 stage COOL select **2**
- 1 stage HEAT, 2 stage COOL select **3**
- 2 stage HEAT, 2 stage COOL select **4**

**If you have a HEAT PUMP HVAC system...**

- HEAT PUMP with no AUX heat select **A**
- 2 stage HEAT PUMP with no AUX select **b**
- HEAT PUMP with AUX heat select **C**
- HEAT PUMP with 2 stage AUX heat select **d**
- 2 stage HEAT PUMP with AUX heat select **E**
- 2 stage HEAT PUMP with 2 stage AUX heat select **F**

**⚠ IMPORTANT:** You **must touch HOME** after you have made you configuration selection. This will save this configuration into permanent memory of the CT32.

## Test Installation

Follow these procedures to verify you have correctly installed the CT32.

**TO CHECK FAN** (If you connected the G wire):

Touch the fan icon on the HOME screen to turn the fan **ON**.  
Verify that air is blowing from the system.

Touch the fan icon again to return to **AUTO**.

**TO CHECK HEAT**

Set the mode to **HEAT** by pressing the MODE button until **HEAT** is displayed.

Touch the temperature display to bring up the MANUAL screen.

Touch the **+** icon and raise the target temp to change target temperature to about 5°F above room temperature; allow the system 2 minutes to respond.

Verify that heat is blowing from the system. Return the Target Temperature to a normal setting. Return mode to **OFF** by pressing the mode button.

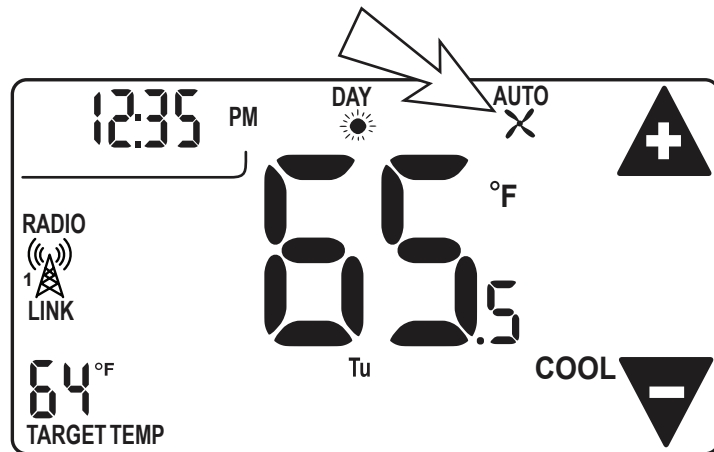
If you have a heat pump, leave in off for 4 minutes before checking COOL.

**TO CHECK COOL** (do not operate AC if the outside temp is below 65°F)

Set the mode to **COOL** by pressing the MODE button until **COOL** is displayed.

Touch the **-** icon and lower cool Target Temperature to change target temperature to about 5°F below room temperature. Allow the system 5 minutes to respond.

Verify that cool air is blowing from the system. Return mode to **OFF** by pressing the mode button.



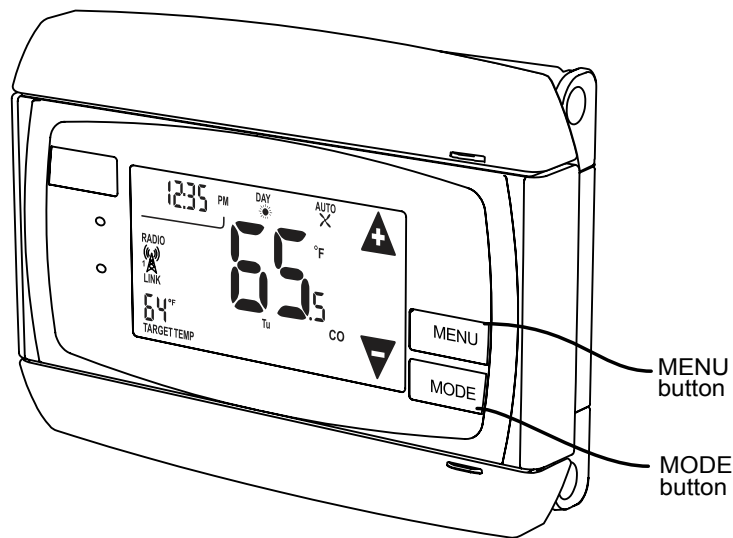
**Congratulations, you have successfully installed your unit.**

**Please proceed to the OPERATING Guide to initialize the CT32.**

**⚠ IMPORTANT:** If you have labeled and connected your wires and followed the correct HVAC setup, and your system still does not operate, contact technical support.

**STATEMENT OF USE:** This thermostat can be used with 24VAC heating and cooling systems and also millivolt heating. It is powered by 4AA batteries, 24VAC (C wire), or 24VAC adapter. It cannot be used with line voltage HVAC systems. This thermostat is digital and your desired heat or cool temperatures can easily be set on the large touch screen with the +/- icons. In COOL and heat pump operation, an automatic 4 minute off-time protects the compressor from damage.

This thermostat runs on 4AA batteries. The CT32 can be externally powered with a power source rated from 12V to 24V, AC or DC, at 100ma or greater. If used, connect to the C and RH terminals (no polarity). The 24VAC "C" wire is the other side of the 24VAC heating transformer and can be found where the other thermostat wires connect at the wall or at the furnace. Do not use the common or ground side of the line voltage.



## Step-by-step wiring diagrams

**WIRES C W RH**

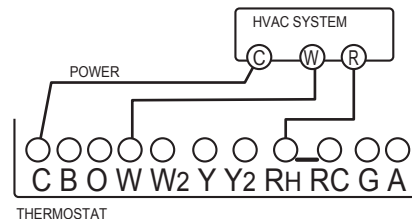
### 3 Wire Heat GAS MILLIVOLT or 24VAC system

STEP 1 - Connect the R (or RH) wire to the RH terminal. This connects the heat power.

STEP 2 - Connect the W wire to the W terminal. This connects the heat.

STEP 3 - Connect the C wire to the C terminal. Your heater is now connected to the CT32.

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**WIRES C W RH G**

### 4 Wire Heat

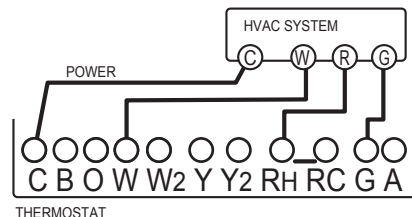
STEP 1 - Connect the R (or RH) wire to the RH terminal. This connects the heat power.

STEP 2 - Connect the W wire to the W terminal. This connects the heat.

STEP 3 - Connect the G wire to the G terminal on the thermostat. This connects the fan.

STEP 4 - Connect the C wire to the C terminal. Your system is now connected to the CT32.

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### 5 Wire Heat/Cool

STEP 1 - Connect the W wire to the W terminal. This connects the heat.

STEP 2 - Connect the Y wire to the Y terminal. This connects the cooling compressor.

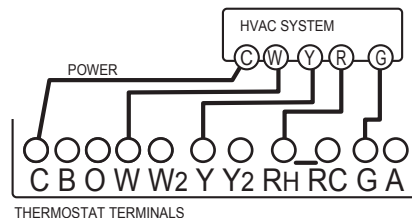
STEP 3 - Connect the RH or R wire to the RH terminal. This connects the power.

STEP 4 - Connect the G wire to the G terminal on the thermostat. This connects the fan.

STEP 5 - Connect the C wire to the C terminal.

Your HVAC system is now connected to the CT32.

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### 6 Wire HEAT/Cool

STEP 1 - Connect the W wire to the W terminal. This connects the heat.

STEP 2 - Connect the Y wire to the Y terminal. This connects to the cooling compressor.

STEP 3 - Disconnect the Rc and Rh terminals by removing RC-RH jumper wire.

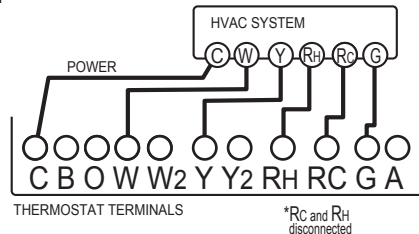
STEP 4 - Connect the RH wire to the RH and the RC wire to the RC terminals. This connects power.

STEP 5 - Connect the G wire to the G terminal. This connects the fan.

STEP 6 - Connect the C wire from the HEAT to the C terminal.

Your HVAC system is now connected to the CT32.

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## **Wires** **C W<sub>n</sub> Y<sub>n</sub> RH G** **Multi-stage Heat and Multi-stage Cool**

The CT32 can handle up to 2 stages of HEAT and 2 stages of COOL.

STEP 1 - Connect the W, W<sub>2</sub> wires to the W terminals.

This connects the stages of HEAT.

STEP 2 - Connect the Y and Y<sub>2</sub> wires to the Y terminals.

This connects the stages of COOL.

STEP 3 - Connect the RH or R wire to the RH terminal.

This connects the power.

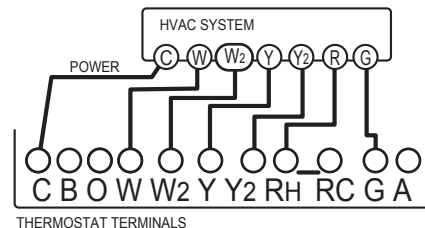
STEP 4 - Connect the G wire to the G terminal.

This connects the fan.

STEP 5 - Connect the C wire to the C terminal.

Your HVAC system is now connected to the CT32.

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## **Wires** **C B or O Y R G** **5 Wire Heat Pump (heat/cool) without Auxiliary Heat**

STEP 1 - Connect O wire to the O terminal or B wire to the B. This connects the change-over valve.

If you have both O and B - connect only the O wire to the O terminal and DO NOT connect B to B terminal (see wire reference under Trane for B wire terminal).

STEP 2 - Connect the Y wire to Y terminal. This connects the compressor.

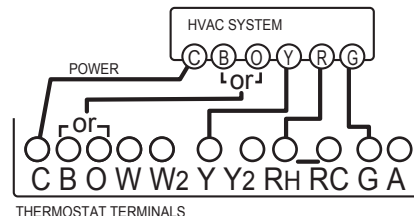
STEP 3 - Connect the R wire to RH. This connects the power.

STEP 4 - Connect the G wire to the G. This connects the fan.

STEP 5 - Connect the C wire to the C terminal.

Your HVAC system is now connected to the CT32.

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**WIRING C O or B AUX<sub>n</sub> Y<sub>n</sub> RH G**

## Multi-stage Heat Pump with Multi-stage Aux Heat

The CT32 can handle up to 2 stages of Pump compression and 2 stages of AUX heat.

STEP 1 - Connect O wire to the O terminal **or** B wire to the B. This connects the change-over valve.

If you have both O and B - connect only the O wire to the O terminal and DO NOT connect B to B terminal (see wire reference under Trane for B wire terminal).

STEP 2 - Connect the AUX 1, AUX 2, to the AUX 1 and 2 respectively.

This connects the auxiliary heat.

STEP 3 - Connect the Y and Y2 wires to the Y terminals.

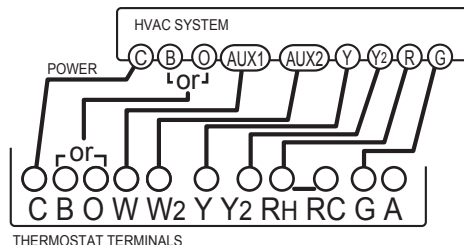
This connects the compressor.

STEP 4 - Connect the R wire to RH terminal. This connects the power.

STEP 5 - Connect the G wire to G terminal. This connects the fan.

STEP 6 - Connect the C wire to the C terminal.

Your HVAC system is now connected to the CT32.



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## Wire Reference Table

<i>Possible Wires</i>	<i>What They Control</i>
R or V or VR	RH and RC Single power for HEAT and COOL
RH or 4	RH Power for HEAT (RH not connected to RC jumper removed)
RC	RC Power for COOL (RH not connected to RC jumper removed)
W / AUX	W Heat control or heat pump auxiliary heat
W2 / AUX2	W2 2nd stage HEAT or 2nd stage of 2 stage auxiliary heat
W3 / AUX3	W3 3rd stage HEAT or 3rd stage of 3 stage auxiliary heat
Y	Y COOL control or 1st stage compression for heat pump
Y2	Y2 2nd stage COOL control or 2nd stage compression for a heat pump
G or F	G FAN control
C or X	C 24VAC power (to power thermostat) NOTE: TRANE uses B for this connection
H	H External Humidifier
DH	DH External De-Humidifier
EX	EX external fresh air baffle
B	B Heat pump changeover (cool to heat, powered in heat)
O	O Heat pump changeover (heat to cool, powered in cool)
B and O	<b>⚠ IMPORTANT: If there are both B and O wires (Trane pump products) DO NOT CONNECT B to B terminal, connect B to C terminal. If not a Trane product tape off B.</b>
E	n/a Emergency heat (do not connect, tape off)
L	n/a System monitor (do not connect, tape off)
T	n/a Outdoor sensor (do not connect, tape off)

## Wire Reference cont.

<i>Possible Wires</i>	<i>What They Control</i>
<b>Lennox Heat Pump</b>	
<b>V or VR or R</b>	<b>RH</b> Power for HEAT
<b>M or Y</b>	<b>Y</b> COOL control
<b>Y or W or W2</b>	<b>W2</b> 2nd stage HEAT for heat pump auxiliary heat
<b>F or G</b>	<b>G</b> Fan control
<b>R or O</b>	<b>O</b>
<b>X or X2 or C</b>	<b>C</b>

### Trane Products [American Standard]

<b>B</b>	<b>C</b> 24VAC power (to power thermostat)
<b>W or W1</b>	<b>W2</b> 1st stage normal HEAT or 1st stage heat pump auxiliary heat
<b>X2</b>	Emergency heat (do not connect, tape off)

## Zoned Hot Water Heat -

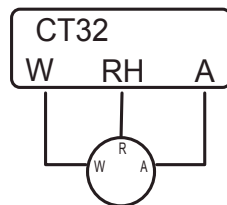
For Solenoid valve or Motor valve connect the wires based on diagrams below to the correct terminal on the CT32. The third wire on your valve may be called 6, Y, or G.

<b>Your Wires</b>	<b>Thermostat Terminal</b>
<b>2 wire</b>	
<b>R</b>	<b>RH</b>
<b>W</b>	<b>W</b>

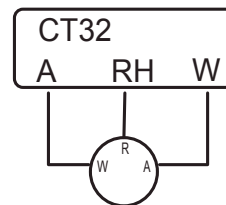
### 3 Wire Solenoid Valves

<b>R</b>	<b>RH</b> (power)
<b>W</b>	<b>A</b> (heat ON)
<b>Y or G</b> (the 3rd wire)	<b>W</b> (heat OFF)

### FOR 3 WIRE HOT WATER



MOTOR VALVE



SOLENOID VALVE